

Restoration Process

Step by Step

- On receiving your call, the technical experts visits the site of damage as soon as possible, and after taking stock of the situation, instructs the occupant, on safety procedure to be followed until TDS crew arrives.
- On reaching the site, a thorough inspection is conducted & it is checked if Preliminary instructions have been followed .
- Necessary steps are taken to ensure
 - Power mains to affected areas are off
 - Cautions signs for Slippery floor are put up
- The source of water is closed or redirected outwards.
- All undamaged and slightly damaged material are moved to safe place.
- Detailed readings are taken to study the ambient conditions, as the exist before Restoration is started.
- All standing water is extracted and the readings are made a basis to commence the “Humidity Control Cycle”
- Detailed operation is undertaken to ensure that the area remains free from all types of bacterial or microbial growth.
- The special equipment to control the humidity contents of the area of damage in order to dry all the contents within the area, are used.
- The Psychometric readings are taken regularly, to monitor the ambient conditions and adjust the Humidity Control Cycle accordingly.
- Once the drying process is complete, all undamaged articles are replaced and any damaged part are repaired (if possible) after getting necessary approval from the customer.
- A detailed survey is conducted with the customer to ensure his/her satisfaction , The final status is documented and photographs taken for proof , and as a part of the documentation for the Insurance Claim.